



EUROTECHNIK.

Workshop Manager - Brand New Workshop – Established Brand

Euro Technik Subiaco

Subiaco, Perth WA

Automotive Trades (Trades & Services) / Management category

Full time

About the business

Euro Technik is an innovative European Vehicle Service Centre located in Perth's Western Suburbs. We have a strong commitment to our core values which has assisted us in growing such a dedicated team and loyal client base. We currently have two state-of-the art, award-winning workshops and are close to opening our third. We have core team members ready to start this new team and it is an exciting opportunity for an experienced manager to assist in the development of a brand-new workshop and team.

We are a unique and passionate team who have worked hard to be a well-known, respected, customer orientated European Vehicle specialist and we are looking for someone who will share our ethos of dedication to delivering outstanding customer service and must be able to work both autonomously and with our vibrant team. We provide continuous training and development opportunities to our valued staff members and are always looking forward to improving ourselves professionally and personally. We are continually investing in our facilities and staff training to ensure we stay at the cutting edge of technology.

About the role

A key management position has become available within our company for a Qualified Workshop Manager with extensive experience in European vehicles.

The Workshop Manager is responsible for achieving the highest levels of customer satisfaction and employee engagement as well as maximising the efficiency, revenue, and productivity of the service department whilst striving towards our purpose of “Redeeming the reputation of the Automotive Industry”. This is a unique opportunity to be a part of the core management team, with the support and knowledge around you of a well-established business, to build a new thriving team.

This role will include.

- Planting roots for a new team of professionals
- Assisting in the start up of a new high-class workshop
- Provide unparalleled customer service to customers.
- Drive the culture and performance of the workshop and customer service team.
- Increase overall performance and profitability of the business.
- Oversee high-risk services with a high level of success by providing expertise and leadership to the team.
- Assist the Managing Director in setting budgets.
- Report monthly on all department budget and growth areas.



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- Mentor the team to deliver high quality vehicle service, repairs, and customer service.
- Monitor the technician's performance and assist in setting training plans to keep the team's skills up to date.
- Contribute and benefit from regular management meetings and leadership development

Benefits and perks

- Heavy focus on teamwork and internal communication.
- Quarterly Bonus Scheme.
- External monthly high level business coaching sessions.
- Excellent salary package for the right candidate.
- Career planning / future training and development options.
- Be a foundation of Euro Technik's next stage of growth.
- Access to anonymous Employee Assistance Program for all employees and household members.
- Company car and fuel card provided.

Skills and experience

The successful candidate will possess.

- Demonstrated leadership/management skills for small to medium teams.
- Exceptional customer service & communication skills.
- Be well mannered and patient.
- Show high levels of resilience.
- Lead by example.
- Retain a valid Australian Drivers Licence.
- Have knowledge and passion relating to late model European vehicles.
- Be highly skilled in all areas of mechanical work and be technically proficient.

This will suit a confident industry professional with the desire to develop their own team and be a part of a successful company with demonstrated continued growth, whilst being a part of a tight knit family focused team.

Apply Now: <https://eurotechnik.com.au/employment/>