

# OUR VALUES

Fun

## Play above the line



Ownership  
Accountability  
Responsibility

Blame  
Excuses  
Denial

Playing above the line encapsulates ownership, accountability and responsibility. Playing below the line relies on blame, excuses and denial. We own our mistakes. We think in terms of solutions not problems. We problem solve with the determination and innovation as if help is not coming.



Enjoy your work environment. Let your mood encourage your mind and keep a positive spin on your dealings with people and projects. Be fresh and ready for everything that's thrown at you.

## Customer satisfaction



Customer satisfaction is key to everything at Euro Technik - our satisfied customers are why we're here doing what we love. As such, we treat our customers with the importance they deserve. Our customers are our friends and our neighbours and we go above and beyond to ensure we deliver a service that exceeds their expectations where nothing is too much trouble.

## All in



You have the ability to choose your attitude and how you approach and deal with all aspects of life. Be courageous. Trust in yourself and one another. Strive for perfection and go 'All in' to get there.

knowledge

experience

expertise

## Pursue growth and learning

We take pride in solving the unsolvable and fixing the unfixable. We also take pride in our people. Both require an absolute commitment to continual growth and learning. We invest in the growth and development of our people and Euro Technik as a whole to ensure we're a clever company delivering clever solutions. Our answer is never can't, it's always will.



## Profit but not ahead of the customer

We take pride in our successes and strive for continual improvement always, including financial but we never ever lose sight of the fact that we exist and we are successful because of our customers.



## Honesty and Integrity

Integrity is built from honesty and trust in everything you do. It is a requirement for all great teams to succeed. It requires the ability to swallow your pride when required, be completely honest with yourself and apply trust in others. When perfected it is a trait that will draw others to you.

## Precision

Precision is the foundation quality that we live by. We take great pride in being accurate and exact with everything that we do. From the vehicles that we work on to the workshops that we operate in, we are driven by precision.



EUROTECHNIK.